



**CENTRAL GOVERNMENT EMPLOYEES WELFARE
HOUSING ORGANISATION**

(An Autonomous Body of M/o HUA)

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**TENDER /e-TENDER BIDS FOR MAINTENANCE OF ASP.Net/SQL
APPLICATION/ SOFTWARE**

CGEWHO, an Autonomous Body of Govt. of India under M/o HUA invites sealed tenders/quotations from reputed Software Agencies to take over maintenance of existing ASP.Net/MS SQL Application including Data Security and Backup without any disruption in the Organisation's regular working. Last date for receipt of quotations is **30.04.2019** upto 1600 hrs. Tender may be studied and downloaded from the website www.cgewho.in, or www.tenderwizard.com/CGEWHO or www.eprocure.gov.in. Only online quotation(s) from GST registered agencies through e-tendering will be acceptable.

CENTRAL GOVERNMENT EMPLOYEES WELFARE HOUSING ORGANISATION

TENDER NOTICE FOR MAINTENANCE OF ASP.Net/SQL APPLICATION/SOFTWARE

Central Government Employees Welfare Housing Organisation (CGEWHO), an Autonomous organisation, under Ministry of Housing & Urban Affairs, Govt. of India invites quotation/tender in two envelopes 'A' & 'B' from well-established agencies for maintenance of ASP.Net/SQL Application & Software. Interested vendors can download Tender Document containing detailed information and terms & conditions from CGEWHO's website www.cgewho.in or www.tenderwizard.com/CGEWHO or www.eprocure.gov.in

Scope of Work:

- i. To conduct technical audit of the existing IT system and software and furnish System Requirement Specification (SRS) Report after studying on existing ASP.Net/SQL Application in consultation with Finance/IT, Marketing/Admin, Technical Department, CEO and detailed understanding of CGEWHO business model.
- ii. The organization is using ASP dot net/ MS SQL based Application Software. This application has been developed and implemented by third party vender. The AMC vender is required to prepare SRS report and re-generate the source code of the existing application. The maximum time frame for submission of SRS report is six months from the date of award of work order.
- iii. The Annual Maintenance Contract for 01 year shall include maintenance/upgradation/development/ modification of Applications software. Preventive maintenance service of the Application software under AMC must be carried out once in three months. CGEWHO reserve its right to terminate AMC, in case, services are to be found unsatisfactory.

General Conditions:

2. The Agency must submit its bids in two envelopes 'A' & 'B' along-with supporting documents.

Details towards pre-qualification criteria including supporting documents shall be submitted in envelop 'A' as per Annexure-I. Pre- qualification requirements are as below:

- a. The minimum average turnover shall be Rs 15 Cr. for the last three years.
- b. The agency should have a team of skilled professionals who shall be accustomed with the latest technologies and skills for the Software Development and Maintenance and must have at least one dot net development experience.
- c. The agency must have experience for providing One Stop Solution for all IT needs from Mouse-Desktop to Server, Storage/Backup, LAN/WAN, Networking, Firewall, Security, Cloud, Power Backup and System Integration with strong relationship and Expertise to Understand, Design, development, implementation and maintenance the IT Solution including ASP.NET/SQL platform.

3. The Agency shall quote in envelope 'B' for the Scope of Work given above as per Annexure-II.
4. The initial period of the AMC shall be 01 year. The contract may be extended for 04 years on same terms & conditions. Subject to satisfactory services.
5. Payments will be released half yearly in advance on submission of GST INVOICE in original containing CGEWHO GST NO. 07AAATC1861B2Z9.
6. The offer of the intending agency must be valid for acceptance for a period of four months.
7. The agency has to ensure that the processing and implementation works are carried out without any disruption in the day-to-day working of the organization.
8. That after successful implementation, software should generate zero defect results.
9. The agency which do not fulfill the minimum qualify criteria shall NOT be considered and will be rejected.
10. That the agency has to quote the rate as per Performa given in ANNEXURE(S)
11. All prices quoted by you shall be inclusive of all taxes and payable under respective state and the same shall be shown separately. TDS as applicable shall be deducted from the bills to be raised by the vendor.
12. The GSTIN of the agency may be indicated separately. All the bills raised by the agency must bear the GSTIN of CGEWHO.
13. The tendering firm will comply with all data security, back up and confidentiality regulations of CGEWHO. Any breach of this condition will render the entire contract cancelled, will attract penalty by way off deduction of two-month AMC charges.
14. The technical & financial bid will be evaluated on the basis of the technical soundness and total bid amount. Financial bid shall contain price bid only and those documents shall be attached, which are specially mentioned to attached.
15. CGEWHO reserves the right to accept or reject any Tender/ Quotation in full or in part without assigning any reason thereof. In case of any dispute, decision of the CEO, CGEWHO will be final and binding on both the parties.
16. The owner/partner/authorized person or manager of the agency should be available on his own direct telephone (office as well as residence) and also on mobile phone for assistance in relation to contract work under progress.
17. Termination of Contract: If the vendor fails to render any or all the services, for any period during the currency of the contract, the CGEWHO shall be at liberty to terminate the contract and get the work done from other agencies and deduct charges incurred on this account from the amount payable to the vendor.

18. Quotations received after the stipulated date & time or incomplete quotations, will be rejected.

The schedule of receipt of Quotations is as under:-

Last Date and Time for receipt of Bids/ Quotations : **30.04.2019** (1600 hrs)

Opening of Technical Bids : **30.04.2019** (1600 hrs)

SIGNATURE OF THE TENDERER _____

NAME IN BLOCK LETTERS _____

FULL ADDRESS WITH TELEPHONE NUMBERS _____

OFFICIAL STAMP _____

Envelope-A

(Supporting Documents to be Provided)

Particulars		Please fill up details
a.	Last three years average turnover (in cr.) (min. 15 cr.)Cr
b.	Agency should have a team of skilled professionals who shall be accustomed with the latest technologies and skills for the Software Development and Maintenance and must have one dot net developer with good experience.Yrs
c.	Total experience of agency for providing One Stop Solution for all IT needs from Mouse-Desktop to Server, Storage/Backup, LAN/WAN, Networking, Firewall, Security, Cloud, Power Backup and System Integration with strong relationship and Expertise to Understand, Design, Propose, implement and maintain the IT Solution having good experience including ASP.NET/SQL platform.Yrs

Envelope- B

**PROFORMA OF FINANCIAL BID FOR MAINTENANCE OF ASP.Net/SQL
APPLICATION/ SOFTWARE**

Sr.No.	Particulars	Amount
1.	Annual Maintenance Charges	
	GST/Taxes	
	Grand Total	

Signature and seal of the
Authorised Person/Proprietor of the agency

SIGNATURE OF THE TENDERER _____

NAME IN BLOCK LETTERS _____

FULL ADDRESS WITH TELEPHONE NUMBERS _____

OFFICIAL STAMP _____

Encl: Terms & condition(s) duly signed

Date:

Place:

E-TENDERING INSTRUCTION TO BIDDERS

1. The scope of work/stores to be tendered are available in the complete bid documents which can be viewed/downloaded free of cost from CGEWHO Portal www.cgewho.in or e-tendering portal of CGEWHO <http://www.tenderwizard.com/CGEWHO> or on CPPP portal <http://eprocure.gov.in>.
2. All bid documents like Check list, PQ details, Technical bid and financial bid are to be submitted in the website <http://www.tenderwizard.com/CGEWHO> .
3. No claim shall be entertained on account of disruption of internet service being used by bidders. Bidders are advised to upload their bids well in advance to avoid last minutes technical snags.
4. All corrigendum's/Amendments/Correction, if any, will be published in the website <http://www.tenderwizard.com/CGEWHO> .
5. All the documents/papers uploaded/submitted by bidder must be legible.
6. It is mandatory for all the applicants to have Class III Digital Signature Certificate (in the name of person who will sign the bid documents) from any of the licensed certifying agency.
7. To participate in the e-tendering submission, it is mandatory for applicants to get their firm/ company registered in e-tendering portal of CGEWHO <http://www.tenderwizard.com/CGEWHO> and to get user ID & password from M/s ITI Ltd., The Annual registration charges for vendors/suppliers are Rs 2000/- (Two Thousand) per annum excluding taxes as on date.
8. To participate in e-bid, bidders shall be charged e-tendering processing fee @ 0.05% of estimated contract value with minimum cap Rs. 500/- only and maximum cap Rs. 5000/- only excluding taxes by the service provider i.e. M/s ITI Ltd.
9. **“Tender Fee/Fee receipt and EMD”** if applicable shall be placed in a single sealed envelope superscribed with tender reference no. and date of opening. EMD received late shall be summarily rejected. Hard copy of any other tender documents shall not be accepted.
10. Tenderers may ask any clarification, if required, before the date stipulated in the details of tender items for the purpose. After that no request will be entertained.
11. Each file uploaded in connection with the tender shall be duly sealed and signed. Failing which the bid shall be rejected.
12. For any assistance regarding e-tendering process, Sh Mayank & Sh Rahul representative of M/s ITI Ltd. (e-tendering service providers) may be contacted at Mob No.8800115628 & 8800107755 respectively.